

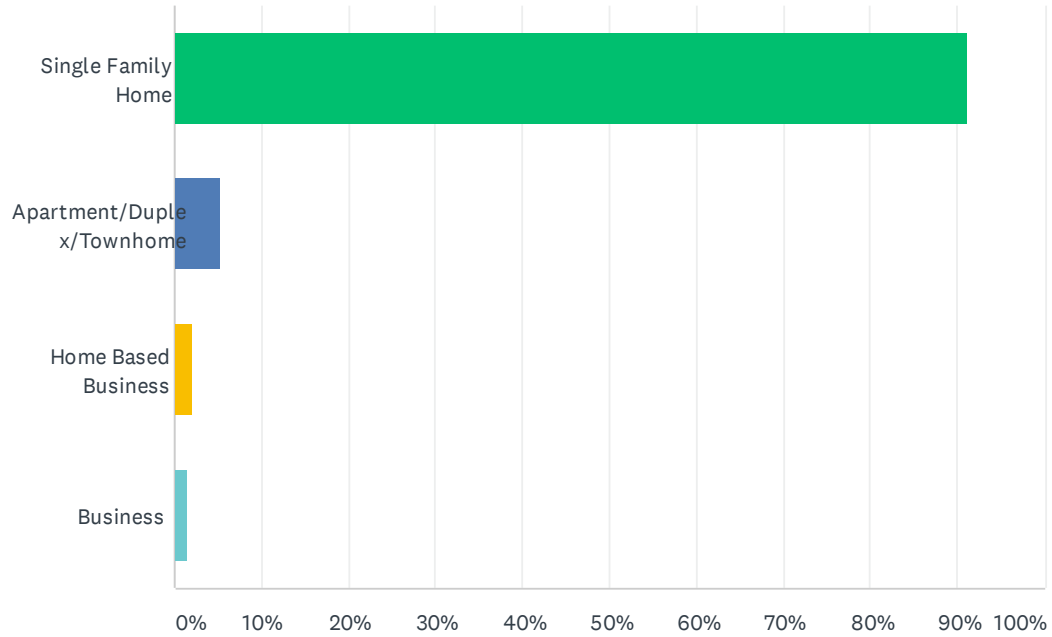
Q1 Contact and property information *Required for the drawing

Answered: 746 Skipped: 19

ANSWER CHOICES	RESPONSES	
Name	99.60%	743
Company	0.00%	0
Address	99.60%	743
Address 2	8.18%	61
City/Town	99.87%	745
State/Province	99.73%	744
ZIP/Postal Code	99.87%	745
Country	0.00%	0
Email Address	96.92%	723
Phone Number	94.91%	708

Q2 This is a:

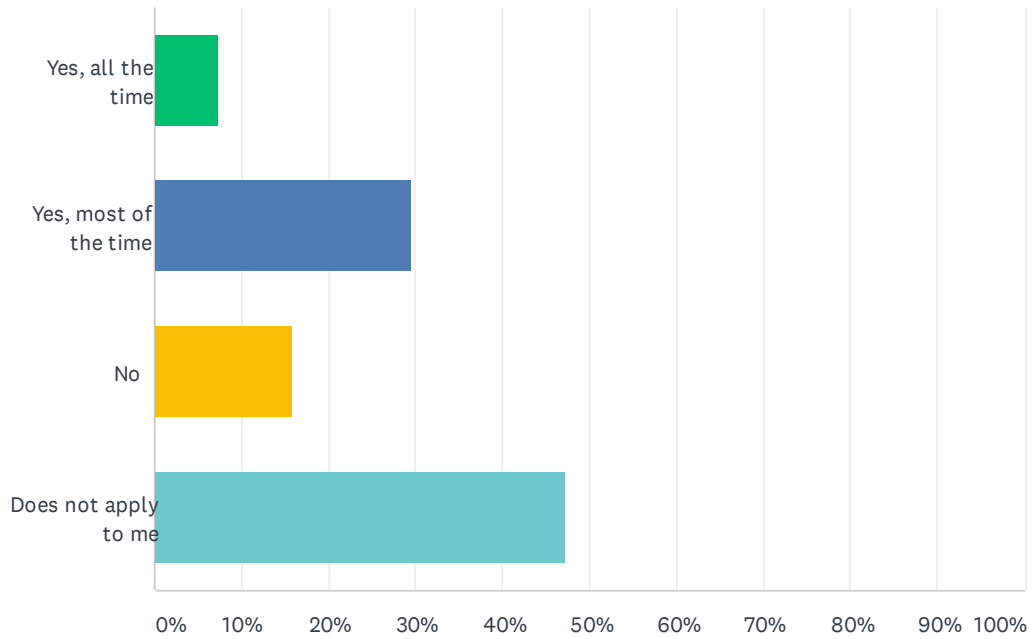
Answered: 758 Skipped: 7



ANSWER CHOICES	RESPONSES	
Single Family Home	91.16%	691
Apartment/Duplex/Townhome	5.28%	40
Home Based Business	2.11%	16
Business	1.45%	11
TOTAL		758

Q3 Does your Internet meet your online school requirements?

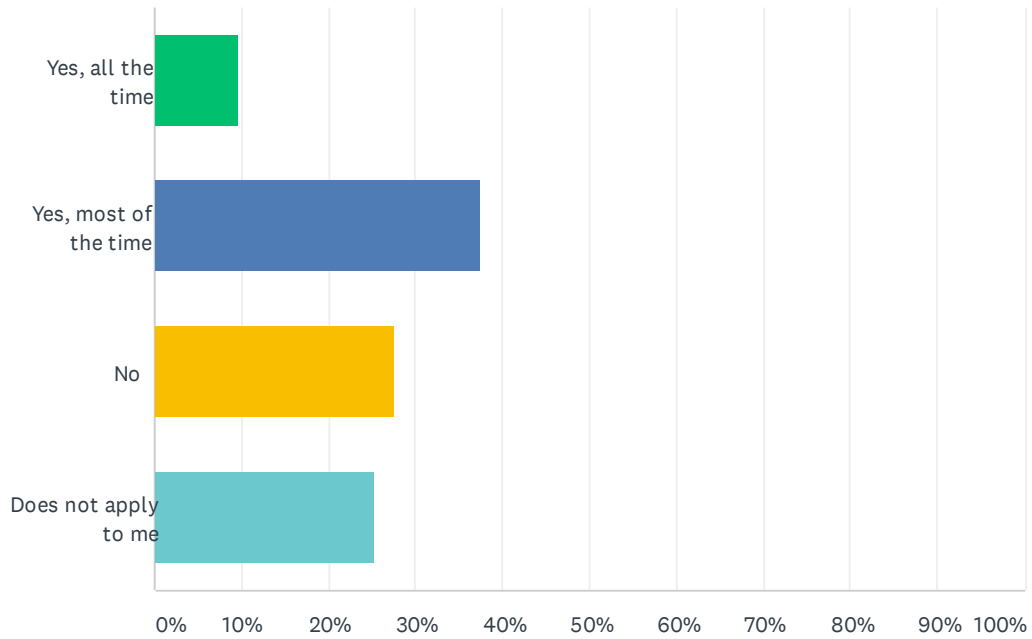
Answered: 762 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes, all the time	7.35%	56
Yes, most of the time	29.53%	225
No	15.88%	121
Does not apply to me	47.24%	360
TOTAL		762

Q4 Does your Internet meet your “work from home” requirements?

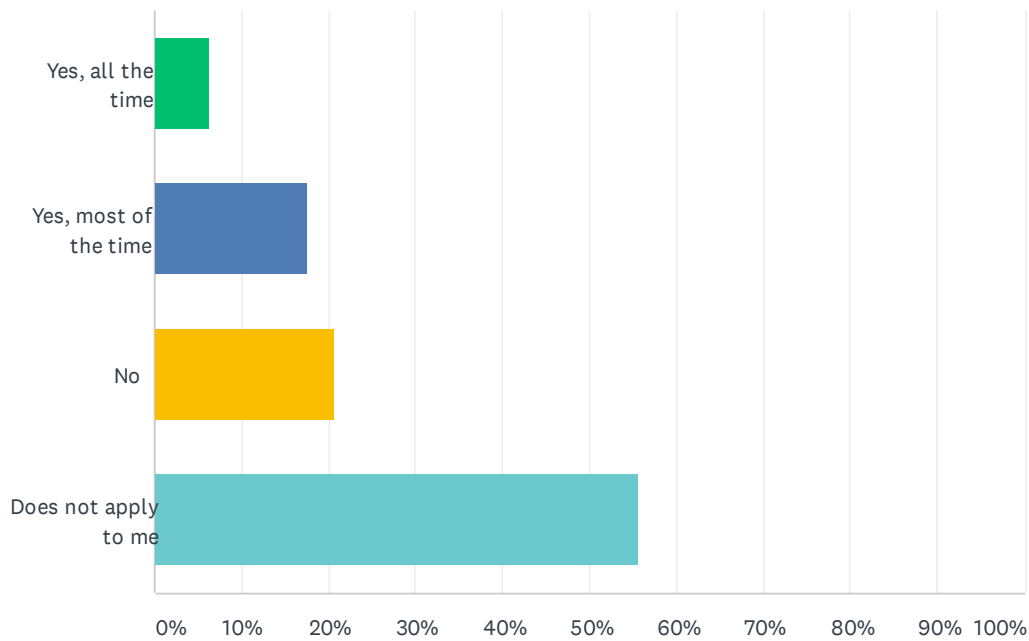
Answered: 760 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes, all the time	9.61%	73
Yes, most of the time	37.37%	284
No	27.63%	210
Does not apply to me	25.39%	193
TOTAL		760

Q5 Does your Internet meet your needs to run your business in Chisago Lakes (i.e. uploads, downloads, credit cards, marketing, online orders, website, zoom, communication with customers...)?

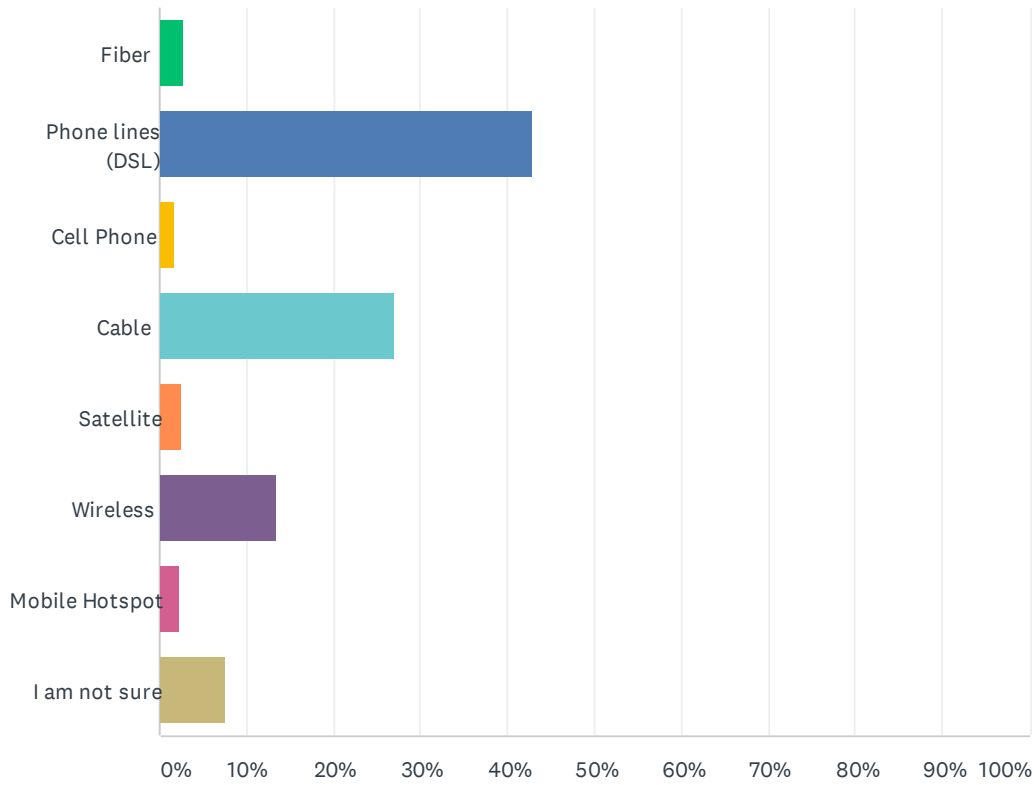
Answered: 761 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes, all the time	6.18%	47
Yes, most of the time	17.61%	134
No	20.63%	157
Does not apply to me	55.58%	423
TOTAL		761

Q6 What is your current Internet access at this address?

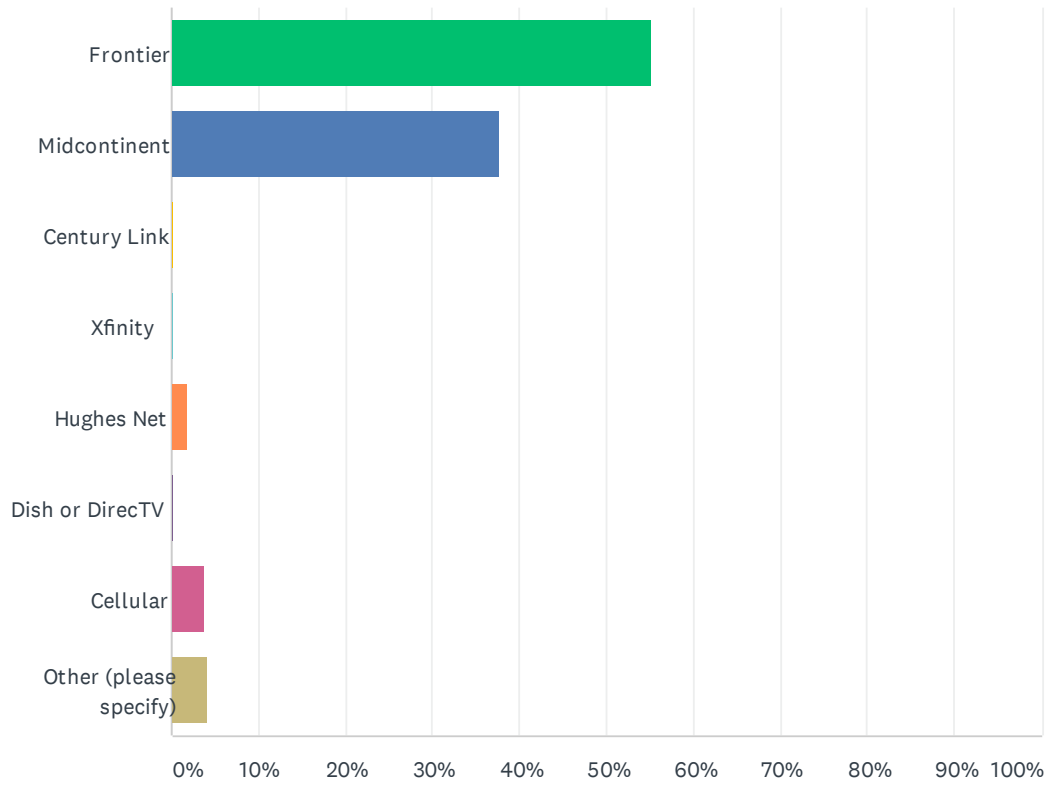
Answered: 759 Skipped: 6



ANSWER CHOICES	RESPONSES	
Fiber	2.77%	21
Phone lines (DSL)	42.95%	326
Cell Phone	1.58%	12
Cable	27.01%	205
Satellite	2.50%	19
Wireless	13.44%	102
Mobile Hotspot	2.24%	17
I am not sure	7.51%	57
TOTAL		759

Q7 Who is your current Internet provider? Check all that apply

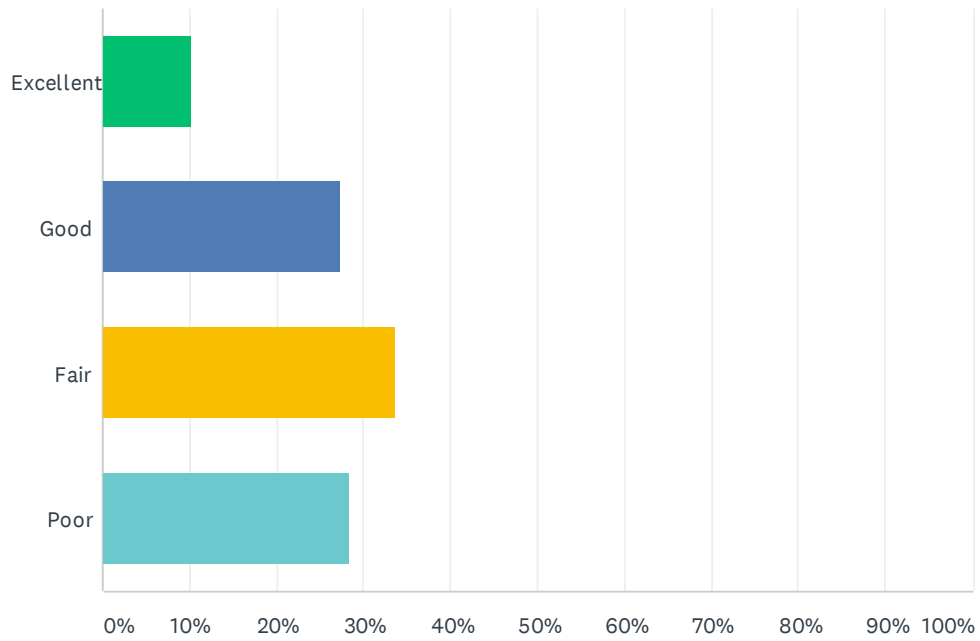
Answered: 763 Skipped: 2



ANSWER CHOICES	RESPONSES	
Frontier	55.31%	422
Midcontinent	37.61%	287
Century Link	0.13%	1
Xfinity	0.13%	1
Hughes Net	1.83%	14
Dish or DirecTV	0.26%	2
Cellular	3.67%	28
Other (please specify)	4.19%	32
Total Respondents: 763		

Q8 Please rate your overall satisfaction with the speed of your current Internet service

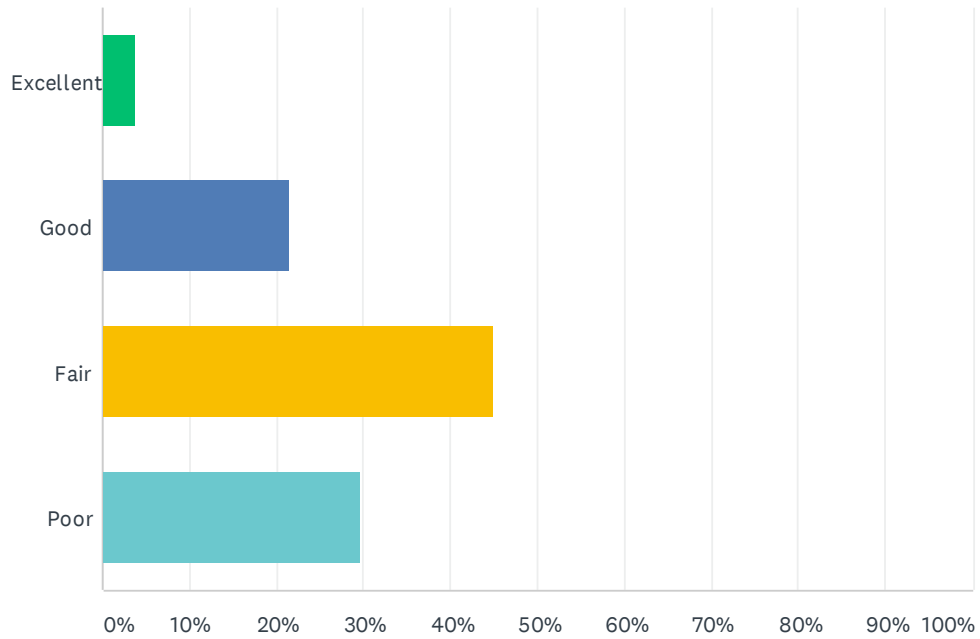
Answered: 761 Skipped: 4



ANSWER CHOICES	RESPONSES	
Excellent	10.25%	78
Good	27.46%	209
Fair	33.77%	257
Poor	28.52%	217
TOTAL		761

Q9 Please rate your satisfaction with the cost of your Internet service

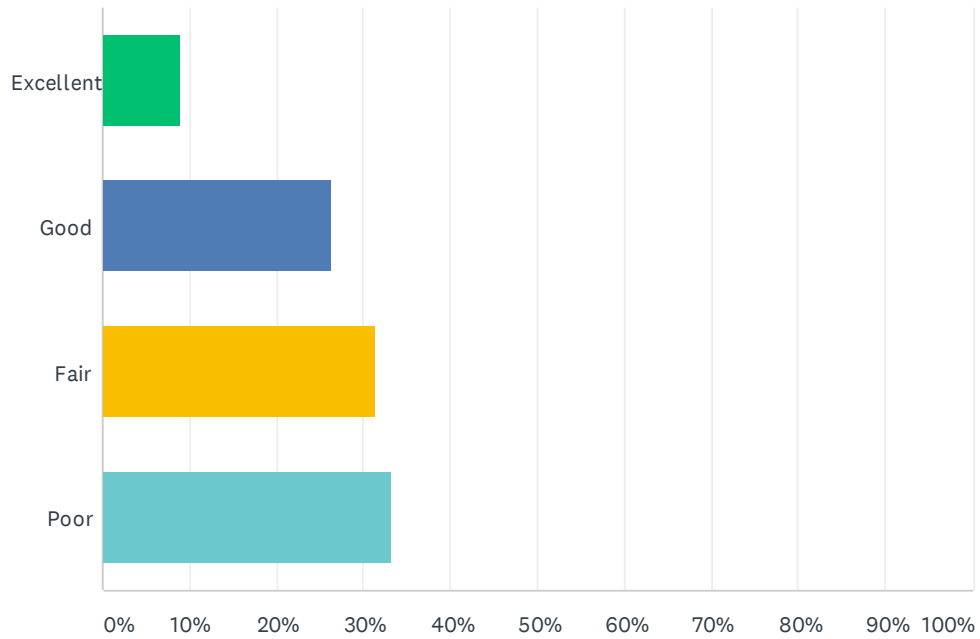
Answered: 759 Skipped: 6



ANSWER CHOICES	RESPONSES	
Excellent	3.69%	28
Good	21.61%	164
Fair	45.06%	342
Poor	29.64%	225
TOTAL		759

Q10 Please rate your satisfaction with the reliability of your Internet service

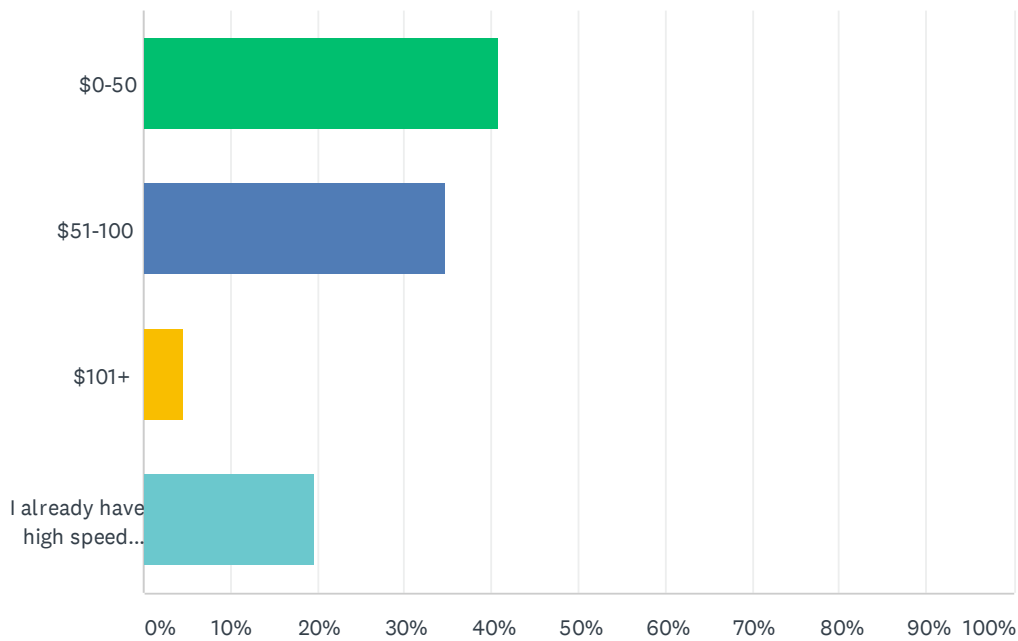
Answered: 762 Skipped: 3



ANSWER CHOICES	RESPONSES	
Excellent	9.06%	69
Good	26.38%	201
Fair	31.36%	239
Poor	33.20%	253
TOTAL		762

Q11 If high speed Internet were offered in your area, how much more would you be willing to pay monthly?

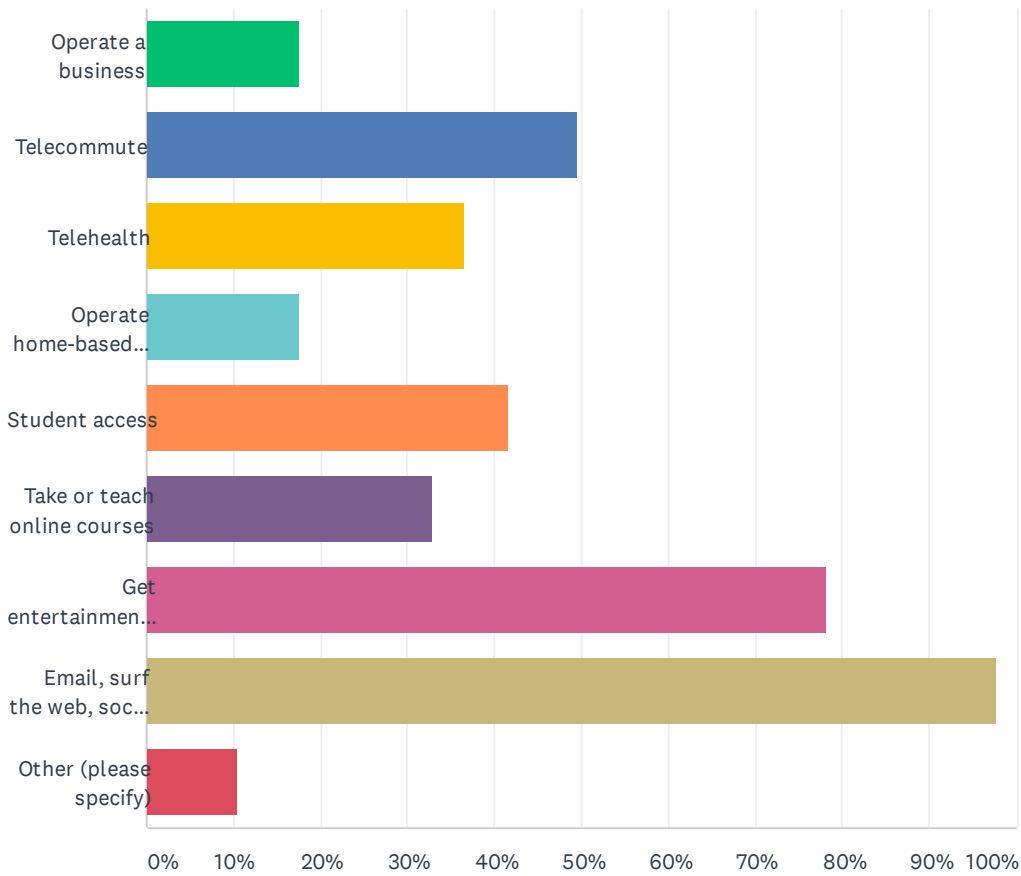
Answered: 758 Skipped: 7



ANSWER CHOICES	RESPONSES
\$0-50	40.90% 310
\$51-100	34.83% 264
\$101+	4.62% 35
I already have high speed Internet	19.66% 149
TOTAL	758

Q12 How do you currently use the Internet from home? Check all that apply

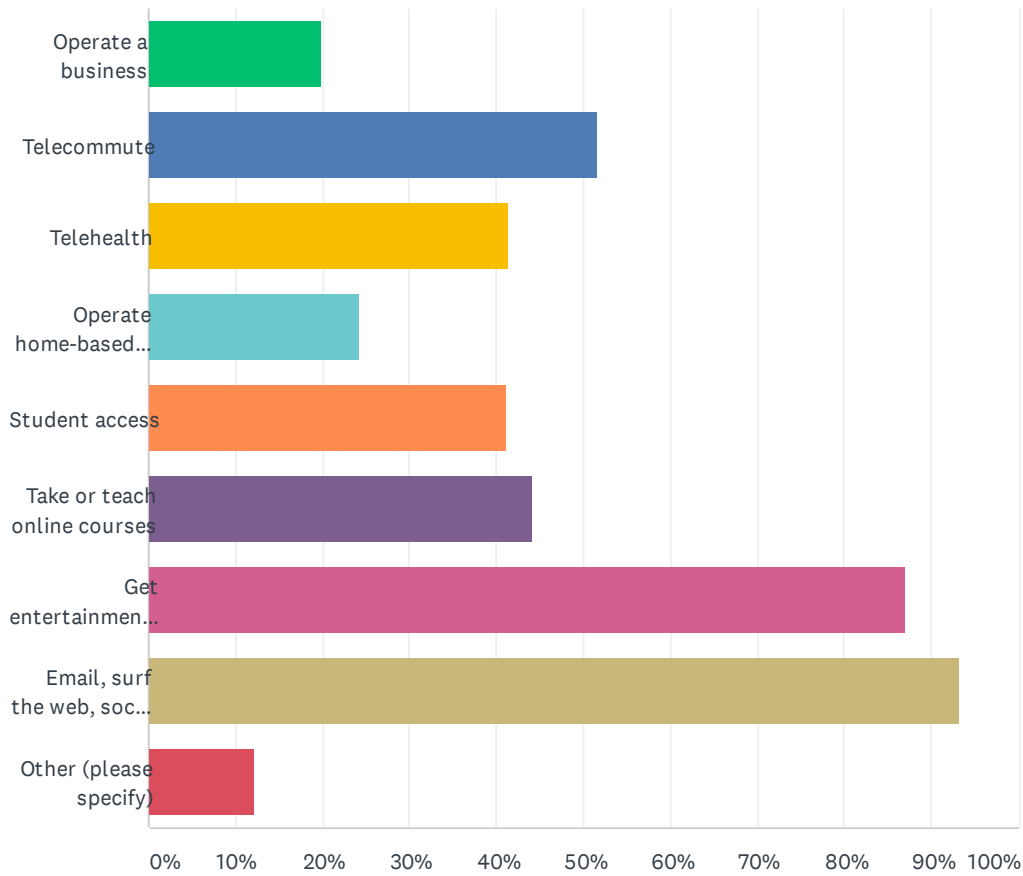
Answered: 761 Skipped: 4



ANSWER CHOICES	RESPONSES	
Operate a business	17.48%	133
Telecommute	49.54%	377
Telehealth	36.66%	279
Operate home-based business	17.48%	133
Student access	41.66%	317
Take or teach online courses	32.85%	250
Get entertainment - such as streaming movies	78.19%	595
Email, surf the web, social networking	97.63%	743
Other (please specify)	10.38%	79
Total Respondents: 761		

Q13 How would you use the Internet if you had faster, more reliable internet from home? Check all that apply

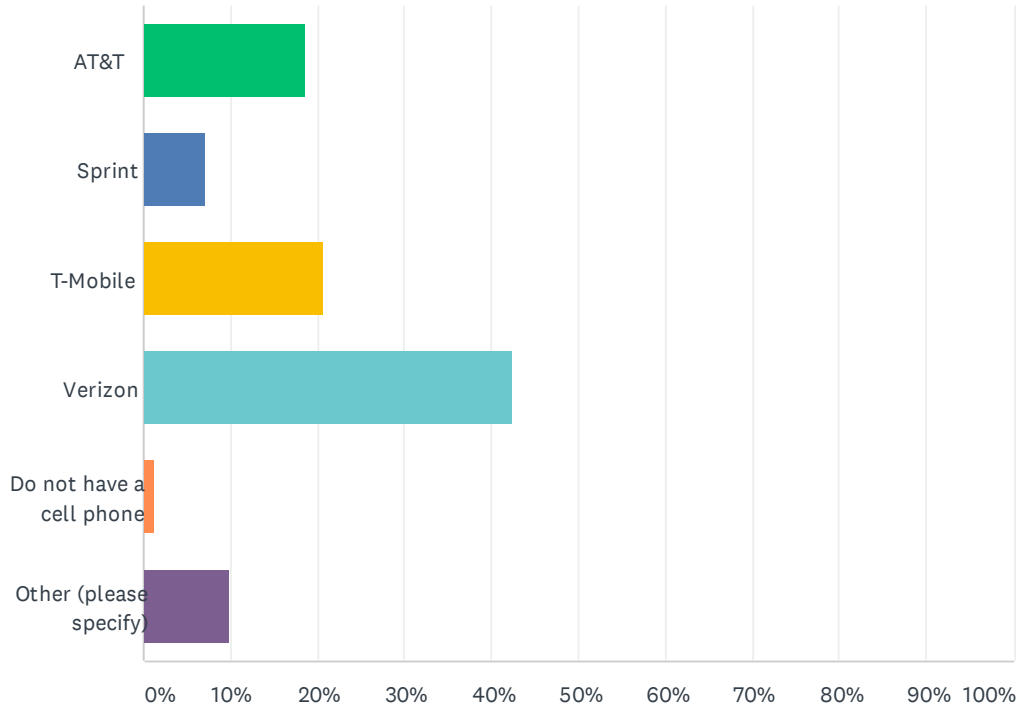
Answered: 744 Skipped: 21



ANSWER CHOICES	RESPONSES	
Operate a business	19.89%	148
Telecommute	51.75%	385
Telehealth	41.40%	308
Operate home-based business	24.33%	181
Student access	41.26%	307
Take or teach online courses	44.22%	329
Get entertainment - such as streaming movies	87.10%	648
Email, surf the web, social networking	93.28%	694
Other (please specify)	12.23%	91
Total Respondents: 744		

Q14 Who is your cell phone provider?

Answered: 759 Skipped: 6



ANSWER CHOICES	RESPONSES	
AT&T	18.71%	142
Sprint	7.11%	54
T-Mobile	20.69%	157
Verizon	42.42%	322
Do not have a cell phone	1.19%	9
Other (please specify)	9.88%	75
TOTAL		759

Q15 Tell us your internet story

Answered: 562 Skipped: 203